

Managing debt collection within your financial system

Helping finance teams manage debt collection within your financial system, reducing manual work and improving cash flow.





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Recover overdue payments faster, from within Microsoft Dynamics 365 Business Central

Late payments put pressure on cash flow, raise operating costs, and make growth harder to plan. For many finance teams, the way collection is handled makes this worse:

- Collection sits outside the systems that already hold your customer and invoice data.
- Chasing overdue invoices means manual, repetitive work.
- Action is delayed, exactly when speed matters most.

The sooner you act on an overdue invoice, the more likely you are to recover it and reduce your financial risk.

With more visibility and less administration, your team can focus on what matters: stronger cash flow and protected working capital.

Debt collection, built into your daily operations

FlowCollect brings debt collection directly into Microsoft Dynamics 365 Business Central. Create collection cases from customer accounts and ledger entries, share supporting documents, monitor progress, and work with our specialists, all from a single environment.

It brings case information, communications, and supporting documents into one workspace. Create cases directly from customer accounts and outstanding invoices, then track case progress, debtor details, collection costs, interest charges, and recoveries from start to finish.

With real-time insight into collection performance and outstanding receivables, your finance team can work more efficiently, prioritise high-value actions, and make decisions with confidence. The result is greater operational control, earlier intervention, and improved recovery rates.

100+
Years of credit
management experience

90,000+
Cases handled every year

A
Excellent, stable outlook
rating by AM Best

40+
Countries with local offices

€1 Billion+
In overdue payments processed



Built for Business Central. Developed by Atradius Collections

FlowCollect is purpose-built for Microsoft Dynamics 365 Business Central Cloud and available through Microsoft AppSource.

Designed for rapid deployment and ease of use, FlowCollect connects your business securely to Atradius Collections through modern, secure API technology. You manage every stage of the collection process inside your existing financial system, without switching between platforms.

By combining the capabilities of Business Central with the expertise of Atradius Collections, FlowCollect helps you recover overdue payments more efficiently while keeping complete visibility and control throughout the collection lifecycle. Our specialists work alongside your team to support professional recovery, helping you improve cash flow, reduce bad debt, and strengthen working capital.

The result is a more streamlined collection process, greater operational efficiency, and the confidence that comes from combining the right technology with the expertise of a global leader in debt collection.



Key benefits of FlowCollect

- **Manage debt collection directly inside Business Central**
Create, track, and manage cases without leaving your financial system.
- **Work directly with Atradius Collections**
Collaborate with our specialists and receive updates throughout the collection process.
- **Maintain full visibility of collection activity**
Monitor case status, outstanding balances, collection costs, and recovered amounts in real time.
- **Recover payments faster**
Take earlier action on overdue accounts and improve recovery outcomes.
- **Reduce administrative effort**
Centralise collection information and remove duplicate data entry.
- **Improve cash flow and strengthen working capital**
Reduce bad debt, minimise write-offs, and gain greater control over outstanding receivables.
- **Keep everything in one place**
Store invoices, correspondence, and supporting documents within a structured workflow.
- **Stay in control with a clear dashboard**
See a complete overview of collection activity and performance.

How it works

- 1 Send overdue invoices for collection**
Move overdue invoices into collections in just a few clicks, without re-entering information or working across multiple systems.
- 2 Stay on top of every case**
See the latest status, collection progress, payments, and any actions needed, all in one place.
- 3 Provide information when needed**
Share invoices, correspondence, and supporting documents directly with the collection case to keep things moving.
- 4 Stay focused on your daily work**
Manage collections directly within Microsoft Business Central instead of switching between systems.

Dynamics 365 Business Central									
Flow Collect Test									
FlowCollect Overview: All									
No. 1	Customer No.	Customer Name	Case Reference	Case Status	Case Closed	Collection Phase	Total Collected	Open to Collect	
COL000008	000100	TARGET LOGISTICS SOLUTIONS LTD	2609075001	028 disp case assessed STA	☒	Amicable	0.00	17,490.79	
COL000009	C00020	ESHET EILON INDUSTRIES (2003) LTD	2609245101		☐	Amicable	0.00	418,320.88	
COL000010	C00010	TEST VALUTA KUNDE	2609155021	182 SME first reminder STA	☐	Amicable	0.00	989,969.65	
COL000011	C00120	SKYGGEKDBER	2609075021	182 SME first reminder STA	☐	Amicable	0.00	3,601,736.87	
COL000012	C00080	ALCATEL - LUCENT ISRAEL LTD	2609155005	183 SME push vocal1 STA	☐	Amicable	0.00	600,332.18	
COL000014	C00110	STIG INTERIOR OU			☐		0.00	0.00	
COL000015	C00090	N.R. SPUNTECH INDUSTRIES LTD.			☐		0.00	0.00	
COL000016	10000	The Cannon Group PLC			☐		0.00	0.00	
COL000017	C00040	TOP AUDIO LTD.			☐		0.00	0.00	



Simple, transparent pricing

FlowCollect is free to install and use. When we recover a debt, our collection fees apply on a no cure, no pay basis, so you pay only when we succeed. (In some regions, an introduction fee may also apply.)

FlowCollect Connects Microsoft Dynamics 365 Business Central directly with professional debt collection services. Create and manage collection cases, track progress in real time, and access every case detail without leaving your ERP.

Get started. Download FlowCollect available now on Microsoft AppSource.

Talk to our experts. We are happy to walk you through FlowCollect and answer your questions. FlowCollect@atradius.com

For over 100 years, Atradius Collections has been one of the world's leading commercial debt collection agencies.

We are at the forefront of new developments and innovations in B2B debt collections. We provide you with the most sophisticated tools and services at the present time, and we continue to invest in them. This brings enhanced connectivity, higher flexibility, increased speed of service, and better transparency to you.

The technologies we use may change over time, going from artificial intelligence, machine learning, big data, to other digital evolutions. But one thing remains unchanged: our personal approach towards our business partners.

**Connect with
Atradius
Collections on
social media**

[linkedin.com/
company/atradius-
collections](https://www.linkedin.com/company/atradius-collections)



› **AtradiusFlowCollect** POWERED BY:  **Atradius**
Collections

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